

SW6000 User manual Installation

User guide for Shure SW6000 Conference Management Software

Version: 9.3.1 (2021)

Table of Contents

1	Introduction	3	4.2.	
1.1	Minimum Requirements	3	4.2.	
1.2	Compatibility	3	4.2.	4 Insta
1.3	Supported Operating Systems	_	Af	ter inst
1.4	Download	3		
1.5	User Manuals	4	5.1	Starting
2	Licensing	5 6		etting s
2.1	SW6000 General Description		6.1	Steps
2.2	SW6000 Conference Management	7	' Ac	dvanced
	Software (basic)	5	7.1	Advanc
2.3	SW6000 Optional Modules and		7.1.	1 CUI
	Applications	5	7.2	Advanc
		5	7.2.	
		5	7.2.	
		6	7.2.	
		6	7.3	Configu
		6 6	7.3.	
	3.7 Facilities in the Optional Modules	O		ECA
	and Applications	7	7.4	Custom
3	System design	8	Up	odating
3.1	Applications		8.1	Update
3.2	Installation design		8.2	Updatin
	2.1 One PC System Design	9	8.3	Updatin
	3.2.1.1 Chairperson or Operator control	-		Express
	2.2 Installation with Multiple PC's	9 9) Ur	n-instal
	3.2.2.1 Chairperson & multiple Delegates	-	9.1	Un-inst
	3.2.2.2 Chairperson & Technician control		9.2	Un-inst
	including Display and External control 1	0	9.2.	1 Prob
	3.2.2.3 Chairperson & Delegates control >10			Data
	PCs 11		9.2.	2 Un-ir
	Software Installation 1	2 1	0 De	escription
4.1	'One PC' Installation or first installation	_	10.1	Databas
	in a multi-PC system1		10.2	Connec
		2	10.2	2.1 Conr
4.2	'Advanced' Installation (multiple PC's) 1			
4.	2.1 Windows Corrections 1	5		

tional Firewall settings 16 sage Queuing settings 17 alling SW6000 18 allation of SW6000 Software the CUI for the first time25 tarted 2727 d Settings 30 ed setting in the CUI......30 Command line parameters 32 ed settings CUA, CDA and CAA32 32 Command line parameters 34 Command line parameters 34 Command line parameters ring the ECA......35 mand line parameters for the 35 er Logo......35 from previous versions 3636 g from MSDE Database Server36 ig from SQL Express 2005/2008 s to SQL Express 201437 ling 38 all SW6000 Applications38 all SW6000 Databases......38 lems un-installing the SW6000 39 nstall SQL Express Server 39 ons of more technical parts 40 se40 t string......40 nect string for the SQL Server 40

Installation Manual SW6000.docx 2/41

1 Introduction

This manual describes how to <u>design</u> a MXC Conference system using the SW6000 Software Packages, how to <u>install</u> the SW6000 Software Packages and how to <u>setup</u> the system for running the first time.

This document does however <u>not</u> describe the use of the applications like i.e. the CUA and CAA in details. Please consult the relevant manuals.

1.1 Minimum Requirements

The minimum requirements for a PC running an application are:

- Required processor: 2 GHz or faster
- · Required memory: 4GB RAM or larger
- · Required free hard disk space: 20GB or larger
- USB port
- TCP/IP network connection
- VGA screen. Refer to the 'User Manual SW6000 CUA' and 'User Manual SW6000 CAA' for information on min. resolution

For programming or affiliating ID Cards:

 NFC or Chip card programmer f. ex. ACS ACR1252U which is an NFC programmer or ACS ACR1281U which can program both NFC and Chip Cards

1.2 Compatibility

Please check the Software-Firmware compatibility chart for compatibility before Updating.

If the MXC or DCS 6000 system is an earlier release, an update of the system is needed. Please consult www.shure.com for information about updating your system.

1.3 Supported Operating Systems

This SW6000 Software version support standard installations* on the following operating systems:

- Windows Server 2012 R2
- Windows Server 2016
- WIN 8.1 x64 Pro
- WIN 10 x64 Pro

Important:

Windows XP, Vista and Win 7 operating systems are NOT supported

Windows Server 2008, 2008 R2 is NOT supported.

*Important:

Please notice that cloned operating systems are not considered a standard installation.

Clones may cause problems with e.g. duplicate SIDs causing the MSDTC to fail and duplicate QMId's in the registry causing MSMQ communication to fail.

Clones should therefore be used with caution and only by experienced IT people.

1.4 Download

The SW6000 Software Package including Prerequisites and User Manuals is available for download on dis.cc and shure.com.

1.5 User Manuals

The use of the applications and modules is found in the following manuals:

- Installation Manual SW6000
- User Manual SW6000 CAA Conference Admin Application
- User Manual SW6000 CUA Conference User Application
- User Manual SW6000 CDA Conference Display Application
- User Manual SW6000 CDA Personalized
- User Manual SW6000 ECA External Control Application
- User Manual SW6000 ADV Advanced Meeting Management
- User Manual SW6000 ESI External System Interface
- User Manual SW6000 ESI Web Service Tester

•

- User Manual SW6000 Registration Facility
- User Manual SW6000 CAA Customized Reports
- User Manual SW6000 CAA Name Sign Template

2 Licensing

2.1 SW6000 General Description

The use of the SW6000 applications and modules is controlled by a 'SW6000 License' file, which is needed for running SW6000.

The SW6000 software has the following general features:

- Client/server system for multiple PCs
- Multiple user profiles with different functionality
- Full language support
- · Very user friendly graphical design of high quality
- Data stored in SQL database format

2.2 SW6000 Conference Management Software (basic)

The basic software is mandatory and includes the following applications:

- CAA Conference Admin Application (one instance)
- CUA Conference User Application (one instance) incl. CUA voting client
- ECA External Control Application

and the following functionality:

- Meeting creation
- Agenda control
- Messaging
- Microphone control
- Mimic/synoptic layout
- Participant table
- Interpretation control
- Multiple languages
- · Id card registration & programming
- Multiple room control

2.3 SW6000 Optional Modules and Applications

The functionality in the SW6000 Conference Management Software (basic) can be expanded with the following optional modules and applications:

2.3.1 SW6000-VOTE

The Parliamentary Voting module enables start/stop of voting from the CUA application and is needed if voting in the system is required.

2.3.2 SW6000-ESI

The External System Interface module includes the following functionality:

- Import/Export of meetings
- Streaming Application Control
- Web Service Interface (Streaming of Dynamic data)

2.3.3 SW6000-ADV

The Advanced Meeting Management module expands the functionality in the basic software with the following advanced controls:

- Advanced Microphone Control
- Advanced Agenda Control
- Advanced Speech Time Control

2.3.4 SW6000-CAA

CAA Conference Admin Application. SW6000 basic includes the use of one CAA instance.

Up to 15 additional CAA instances can be used simultaneously in SW6000.

2.3.5 SW6000-CUA

CUA Conference User Application. SW6000 basic includes the use of one CUA instance.

Up to 199 additional CUA applications can be used simultaneously in SW6000.

This application includes the facility to vote from the CUA application if the system is expanded with the 'SW6000-VOTE' parliamentary voting module.

2.3.6 SW6000-CDA

The CDA Conference Display Applications is used for displaying content for the audience or participants in the meeting.

Up to 16 CDA applications (instances) can be used simultaneously in SW6000.

2.3.7 Facilities in the Optional Modules and Applications

The following table shows the facilities available in the Applications and Modules available in SW6000:

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Facilities not included in SW6000 Basic	SW6000	-CAA	-CUA	-CDA	-Vote		-ADV			-ESI	
Admin facility (more than one instance) CAA		х				<u> </u>					
Participant user interface (more than one instance) CUA	Applications		х								
Vieving of information on Large Screens CDA				Х							
Voting					x						
Voting Mimic Diagram					х	<u> </u>			<u> </u>		
Meeting, Proxy Votes	Voting				x						
View Voting Results	Voting				х						
Search in Voting Results					х		х				Ĺ
Voting Configuration					х						
Use Secondary Meeting Role						х					
Podium Microphones	Microphone					х					
Assing 'Show Name' to Meeting Role						х					
Participant Speech Time											
Group Speech Time	Speech Time							Х	<u> </u>		
Manual Speech Time	Specca Time							Х			ļ
Meeting Role Speech time								Х			
Agenda Subject Configuration							х				
Speaker Type Configuration							х				
Insert of Speakers in Agenda	Agenda						х				
Open Mic On	Agenua					х			<u> </u>		ļ
Links in Agenda							х				
Multiple Speeches per Subject							х				
Meeting, Alert on CDA	Message						х				
Messages, Send to Group	iviessage							Х			
Groups Table	Participants							Х			
Veb Browser	Browser						х				
Meeting, Import/Export									х		
Start/Stop of external Streaming Application	External									х	х
Web Service Configuration	Connection										х
Dynamic data output during meeting		I			I	I			[T	х

3 System design

Prior to installing the software the system has to be designed, as the SW6000 Software Package gives options for all in-between a small installation with one PC and a large installation with more than 1000 PCs.

3.1 Applications

The SW6000 Software Packages consists of 4 main applications

- CUA Conference User Application
- CAA Conference Administrator Application
- CDA Conference Display Application
- ECA External Control Application

and the interface application for establishing the connection to the DIS-CCU:

• CUI - Central Unit Interface

An application for backing up data and restore data is also part of the package:

SW6000 Backup Utility

The meeting data (Participant names, Meeting names etc.) is stored in one of the following database servers:

- Microsoft SQL 2012 server, Express, Enterprise or Standard Edition
- Microsoft SQL 2014 server, Express, Enterprise or Standard Edition
- Microsoft SQL 2016 server, Enterprise or Standard Edition
- Microsoft SQL 2017 server, Enterprise or Standard Edition

The Microsoft SQL Express 2014 server is delivered as part of the SW6000 package.

Important:

The following SQL servers are not supported:

Microsoft SQL server 2005 Express

Microsoft SQL server 2000, Enterprise or Standard Edition

Microsoft SQL server 2005, Enterprise or Standard Edition.

Microsoft SQL server 2008, Express, Enterprise or Standard Edition

3.2 Installation design

The CUI, CUA, CAA, CDA and ECA applications can all be installed on the same PC or all on separate PCs.

Only one instance of the CUI, CUA and CAA can be started on one PC.

Important: For performance reason the CUI should be installed at the same PC/Server as the database.

Before installing the applications the design of the system has to be decided.

The following schematics are showing various system designs with SW6000 applications. The abbreviations for the applications shown above are used in the schematics:

3.2.1 One PC System Design

3.2.1.1 Chairperson or Operator control

Design characteristics This design is used, where control is done by the Chairperson or an operator.

The PC/Laptop can be placed in the meeting room or in a technician booth.

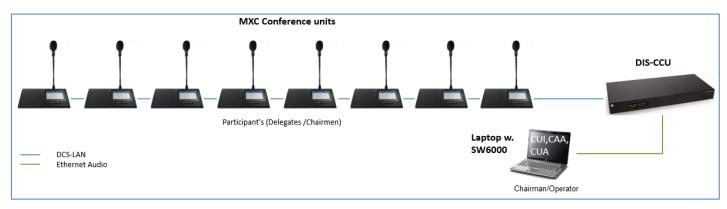


Figure 4.2-A Standard one PC installation

3.2.2 Installation with Multiple PC's

3.2.2.1 Chairperson & multiple Delegates

Design characteristics	This design is used, where some or all of the Participants have access to a PC. The control of the system can be done from any PC with CUA installed where the Meeting Role gives control privileges' i.e. the 'Operator' or the 'Chairperson'. Pre-meeting settings and system administration is done on the 'Operator PC'.
Reservations	Running the CUI on a Windows 10 operating system is only suitable for systems with up to 10 users. With more than 10 users, the CUI must run on a Windows Server.
	For systems with less than 25 users, the SQL Server Express Edition can be used. For systems with more than 25 users, it is recommended to use an SQL Server version for better performance.
	SQL Servers require Microsoft licenses.

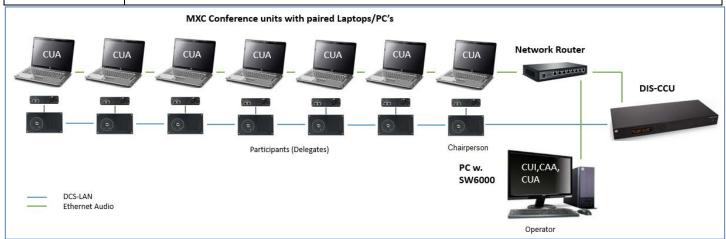


Figure 4.2-B Installation with multiple PC's

3.2.2.2 Chairperson & Technician control including Display and External control

Design characteristics	This design is used, where a 'Chairperson' is controlling or monitoring the system and where a 'Operator/Technician' can take over the control of the system if needed. Administration is done on the 'Operator/Technician' PC.
Reservations	Running the CUI on a Windows 10 operating system is only suitable for systems with up to 10 users. With more than 10 users, the CUI must run on a Windows Server.
	For systems with less than 25 users, the SQL Server Express Edition can be used. For systems with more than 25 users, it is recommended to use an SQL Server version for better performance.
	SQL Servers require Microsoft licenses.

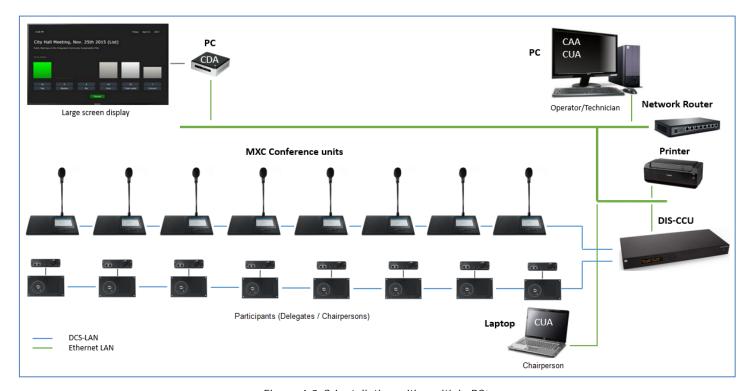


Figure 4.2-C Installation with multiple PC's

3.2.2.3 Chairperson & Delegates control >10 PCs

Design characteristics	This design is used, where some or all of the Participants have access to a PC. The control of the system can be done from any PC with CUA installed where the Meeting Role gives control privileges' i.e. the 'Technician' or the 'Chairperson'.
	Administration is done on the 'Technician' PC or on the 'Administration' PC.
Reservations	Running the CUI on a Windows 10 operating system is only suitable for systems with up to 10 users. With more than 10 users, the CUI must run on a Windows Server.
	For systems with less than 25 users, the SQL Server Express Edition can be used. For systems with more than 25 users, it is recommended to use an SQL Server version for better performance.
	SQL Servers require Microsoft licenses.

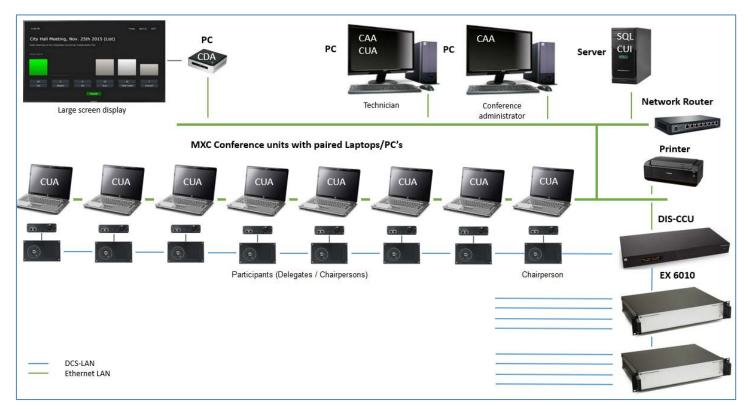


Figure 4.2-D Installation with multiple PC's

4 Software Installation

4.1 'One PC' Installation or first installation in a multi-PC system

The following installation procedure describes how to install the SW6000 Software on a PC in a design as described in the section '3.2.1 One PC System Design'.

Important: This installation is also recommended to use to install on the Server/PC, where the database is to be placed in a multi-PC system.

4.1.1 Installing SW6000

1. Download the SW6000 software from the Shure download web site.

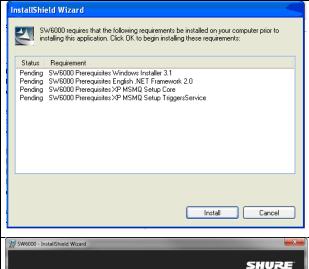
Select on the Setup.exe in the 'SW6000 #Installation' folder in the SW6000 Software package,

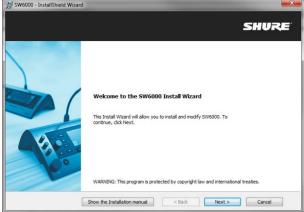
'The install Shield Wizard' will automatically show a list of 'Prerequisites' required for running SW6000

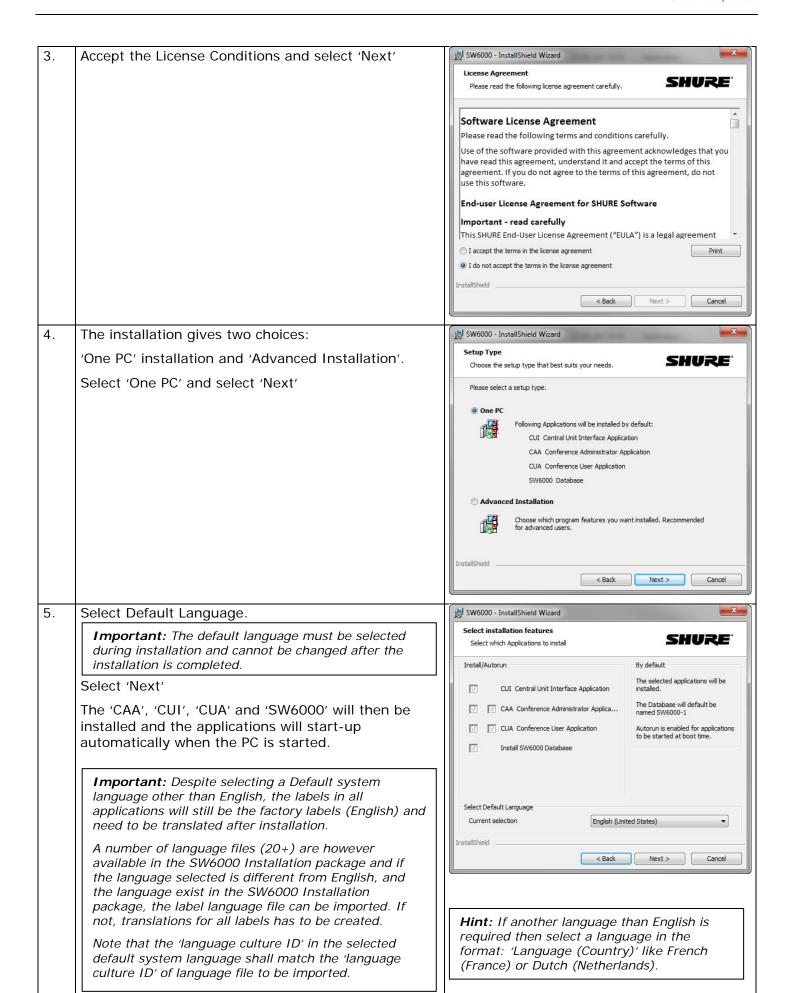
Select 'Install' and continue selecting 'Install' until you are asked if you want to install the SW6000 Applications.

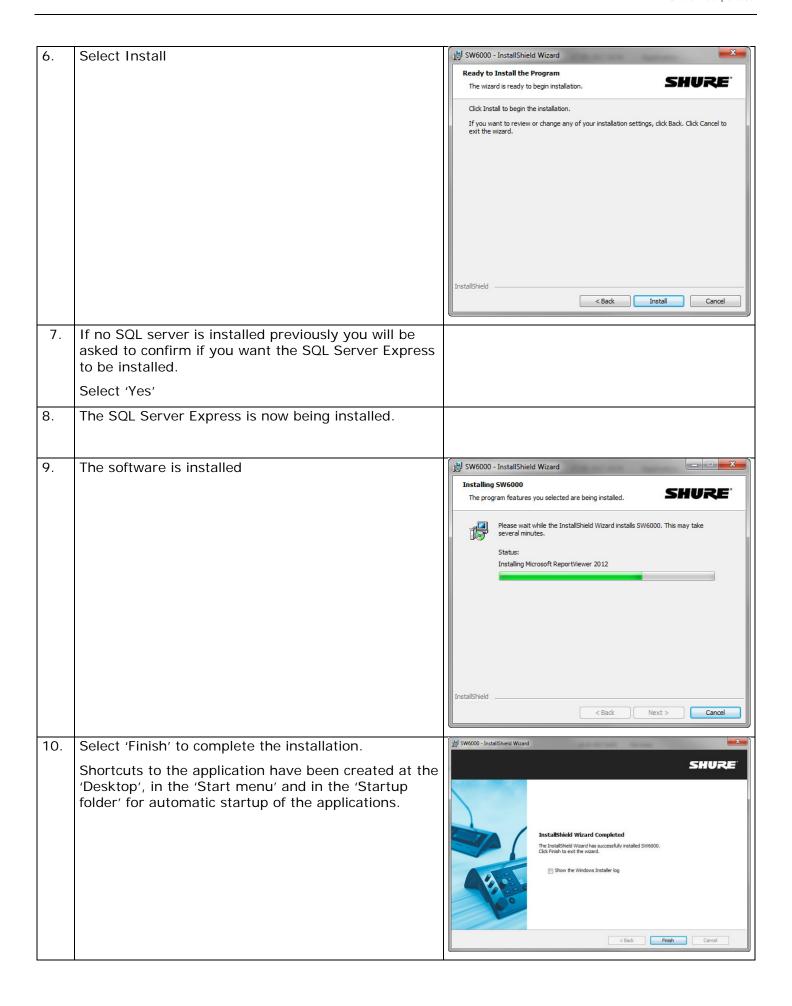
2. After installing the 'Prerequisites', the installation wizard continues by installing the SW6000 Applications

Select 'Next'









4.2 'Advanced' Installation (multiple PC's)

The following installation procedure describes how to install the SW6000 Software on multiple PC's in designs as described in the section '4.2.2 Installation with Multiple PC's' Preparations before installation

Before you start the installation of the SW6000 Software Package you must ensure that the following preparations have been done:

- Ensure that you have LAN TCP/IP connection at the PC's. Assign a permanent or automatic IP address
- If you use more than one PC in a Windows 10/Server 2012 system please note that there are some built in Windows errors, which have to be corrected before running SW6000.

Refer to section '5.2.1 Windows Corrections'.

- Install touch screen driver if using touch screen for the CUA
- Disable the firewall as default. If it is necessary to enable the firewall please follow the instructions in the sections '5.2.2 Additional Firewall settings' and '5.2.3 Message Queuing settings'.

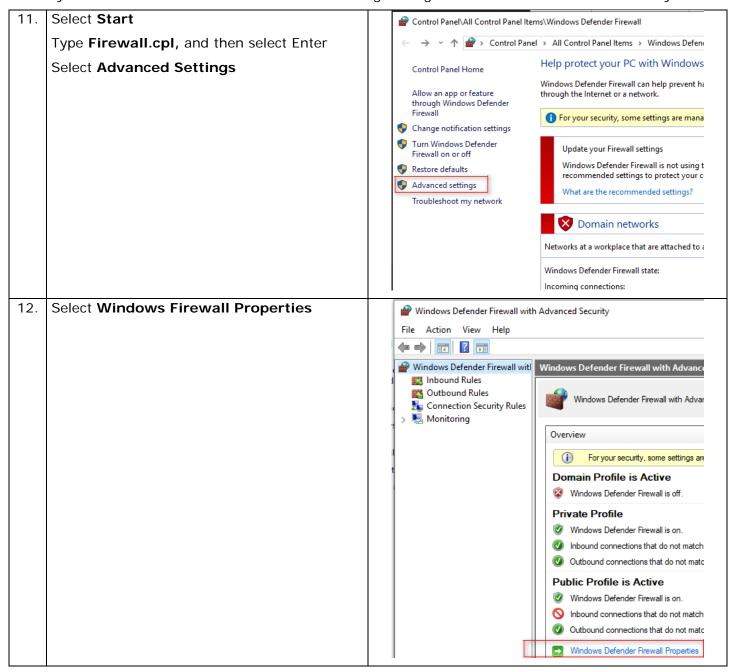
4.2.1 Windows Corrections

If <u>more than one PC</u> in used in the system using Windows 10 or Server 2012 please note that there are some built in Windows errors, which have to be corrected before running SW6000:

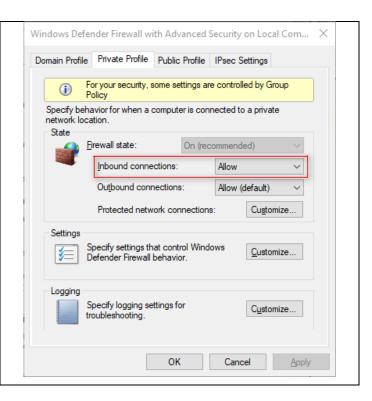
1.	1. Enable MSDTC to allow the network transaction. To do this, follow these steps:					
	a.	Select Start.				
	b.	Type dcomcnfg.exe, and then select Enter.				
	C.	In the Component Services window, expand Component Services Computers My Computer Distributed Transaction Coordinator.				
	d.	Right-click Local DTC and select Properties.				
	e.	In the Local DTC Properties dialog box, select on Security tab.				
	f.	Select to select the Network DTC Access check box.				
	g.	Under the Transaction Manager Communication group,				
		Select Allow Inbound				
		Select Allow Outbound				
		Select No Authentication Required				
	j.	In the Local DTC Properties dialog box, select OK.				
2		nfigure Windows Firewall to include the MSDTC program as an exception. To do this, follow				
		se steps:				
	a.	Select Start.				
	b.	Type Firewall.cpl, and then select Enter				
	C.	In Windows Firewall dialog box, select Allow an app or feature through Windows Defender Firewall.				
	d.	In the Allowed Programs dialog box, select Allow another Program If button is not enabled then select Change Settings first				
	e.	In the Add a Program dialog box, select the Browse button, and then locate the Msdtc.exe file. By default, the file is stored in the <installation drive="">:\Windows\System32 folder.</installation>				
	f.	In the Add a Program dialog box, select Add.				
	g.	In the Allowed Programs dialog box, Select Microsoft Distributed Transaction Coordinator Service and check all check box's				
	h.	In the Allowed Programs dialog box, select OK.				

4.2.2 Additional Firewall settings

If the system shall run with firewall active the following settings must be done on all PC's in the system.



13. In' Domain Profile' and 'Private profile' use the dropdown box to select **Allow** for **Inbound connections**.



4.2.3 Message Queuing settings

If the system shall run with firewall active the following setting must be done on all PC's in the system.

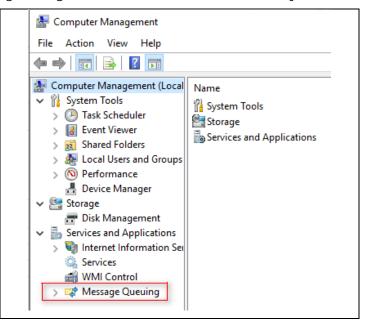
14. Select Start

Type Computer Management

Expand Services and Application

Right-click on Message Queuing

Select Properties



Apply

15. Select the tab Server Security
Un-select Disable un-authenticated RPC calls

Message Queuing Properties
? ×

General Storage Server Security Security

Select server settings to enhance the security of your computer.

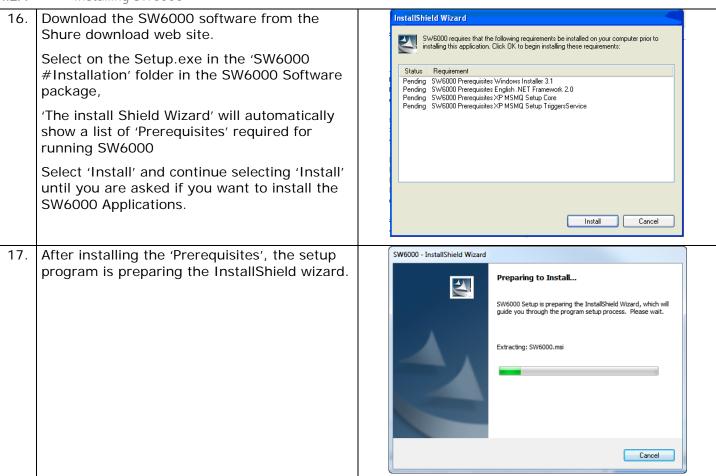
Enable hardened MSMQ mode to secure this computer on the Internet. In this mode, only messages sent with HTTP/HTTPS format names will be delivered.

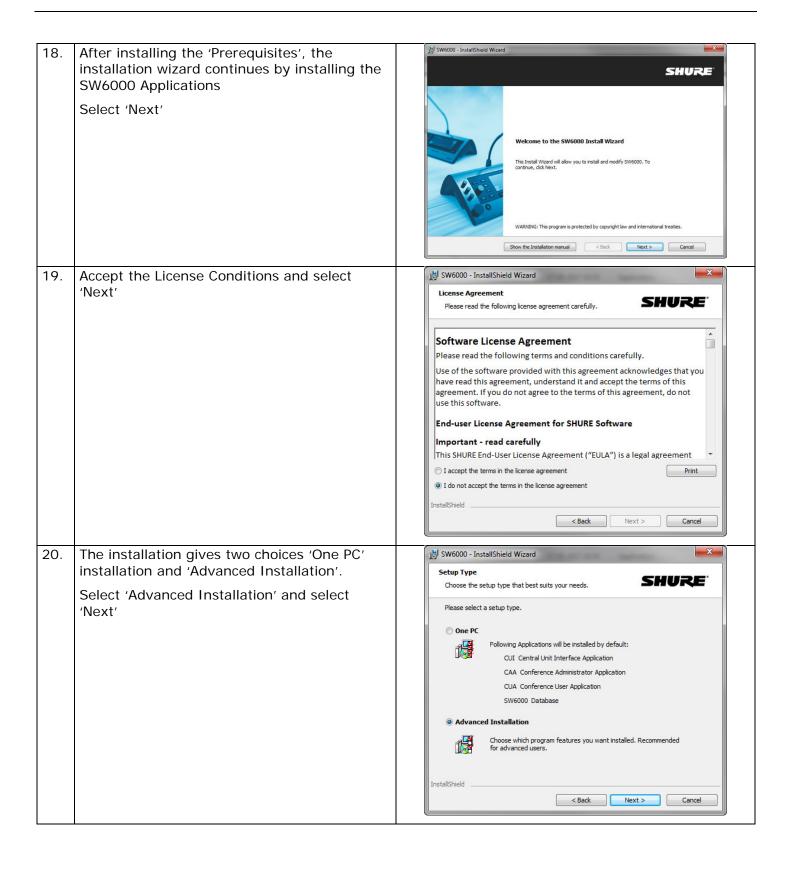
Enable secured remote receiving. In this mode, only computers numning Windows Server 2003 or later can receive messages remotely from queues on this computer.

Disable un-authenticated RPC calls.

OK

4.2.4 Installing SW6000





21. **CUI**

Select the CUI if you are installing on the PC where you previous has made a 'One PC' installation or you are making a new installation on a PC, where the SW6000 database shall be installed.

<u>Un-select the CUI</u> if you are installing CUA, CAA, CDA or ECA on another PC in a multi-PC system.

CAA, CUA and CDA

Select one or more of the following applications: CAA, CUA, CDA or ECA all depending on your system design.

ECA

Select the application ECA depending on your system design. Select the COM port, you want to use with the ECA.

SW6000 Database

Select the SW6000 Database

- if you are making a new installation, where the SW6000 database and SQL server shall be installed
- if you want to add one or more additional SW6000 databases instances to a previous installation to the PC/Server where the 'SQL Server' has been installed.

<u>Un-Select the 'SW6000 Database'</u> when installing on all other PC's in the system, where the SW6000 Database has already been installed on another PC in the system.

Select Default language

Select the default language (System language) only if you are making a new database installation

IMPORTANT: The default language can only be selected during installation and cannot be changed after the installation is completed

Autorun

Tick the applications, which has to start-up automatically (Autorun) every time the PC is started.

Select 'Next'



Important on language selection: Despite selecting a system language other than English, the labels in all applications will still be the factory labels (English) and need to be translated after installation.

A number of language files (20+) are however available in the SW6000 Installation package and if the language selected is different from English, and the language exist in the SW6000 Installation package, the label language file can be imported. If not, translations for all labels has to be created.

Note that the 'language culture ID' in the selected default system language shall match the 'language culture ID' of language file to be imported.

Hint on language selection: If another language than English is required then select a language in the format: 'Language (Country)' like French (France) or Dutch

22. If 'SW6000 Database' was selected in previous screen the 'Database Settings' will be shown.

Database Engine

The database engine installed together with SW6000 is MS SQL Express. Select 'MS SQL Server' is this type of database server is in use.

Databases

Select 'SW6000-1' as the database to be installed.

INFO: The SW6000 system can install up to 4 databases in each database engine. The names of the databases are limited to 'SW6000-1', 'SW6000-2', 'SW6000-3', and 'SW6000-4'.

For most installations only the SW6000-1 database is needed.

IMPORTANT: Remember the name of the database(s) selected as well as the name of the computer as this information is needed when installing the SW6000 Software on other PC's

Select 'Next'



23. | Set Database Connection

This page sets the type of database connection string to be used.

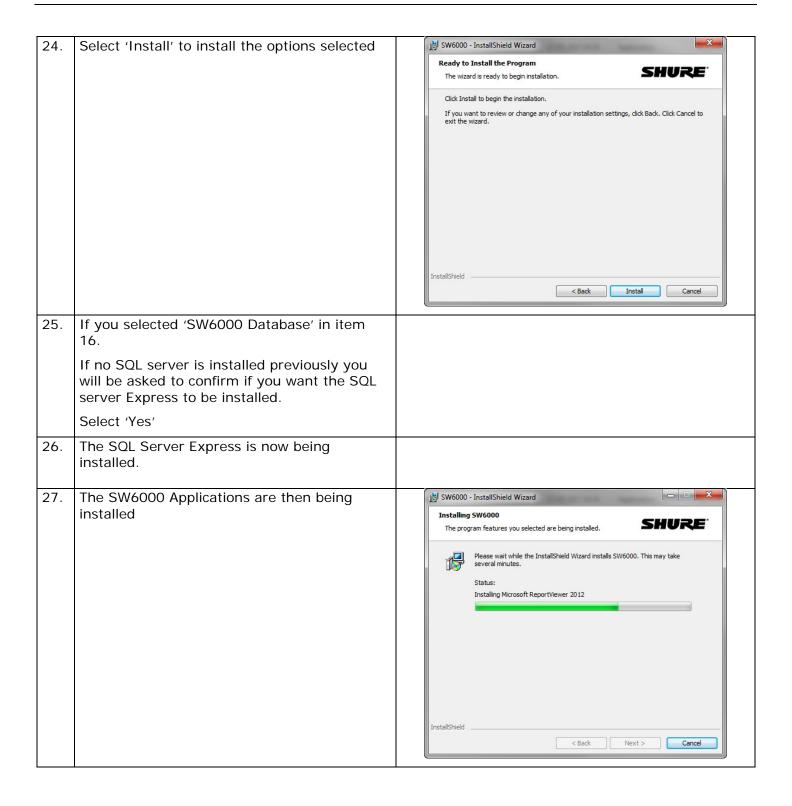
<u>Create SQL Server Express connection</u> is default

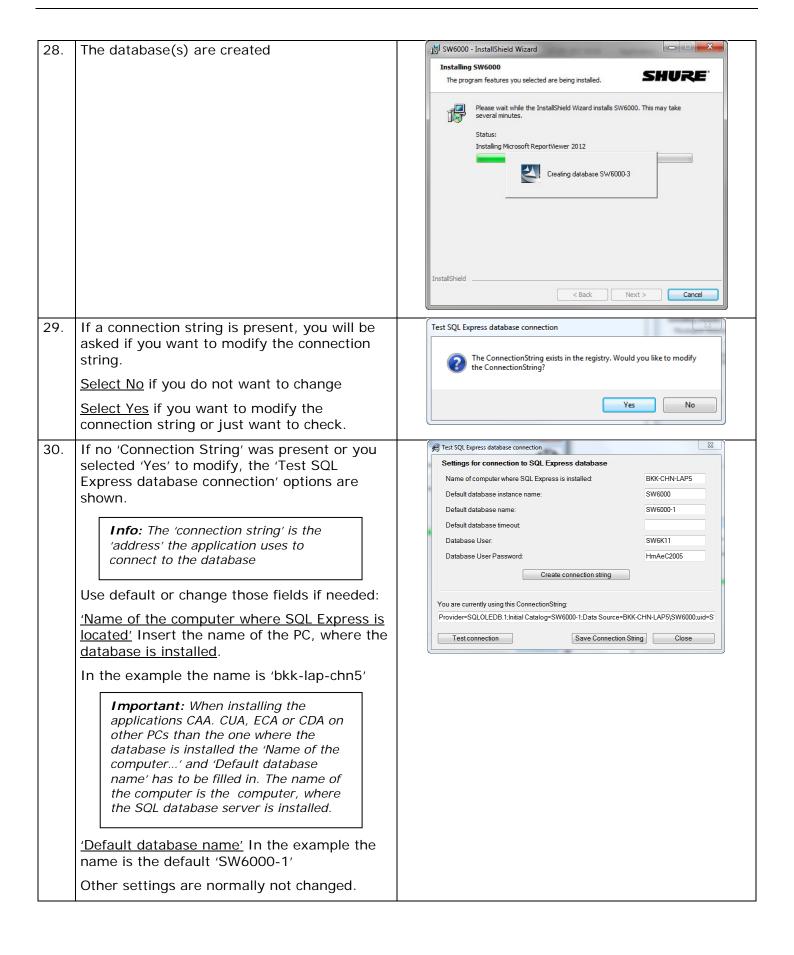
<u>Create SQL Server connection</u> shall be selected if a 'MS SQL Server' is in use.

<u>Create Database Connection's</u> might be checked if the option to connect to multiple databases shall be configured. This setting can be done later in the CAA application.

Select 'Next' to continue.







31. Create, Test and Save Connection String:

Select the 'Create default ConnectionString' button to generate the connection string according to the parameters provided.

The resulting 'ConnectionString' will be displayed in the textbox at the bottom of the window

Select 'Test connection'.

The message 'Connection succeeded' will show.

Important: This test must succeed. If the test does not succeed then the name of the computer or the default database name might be wrong.

Select 'Save ConnectionString'

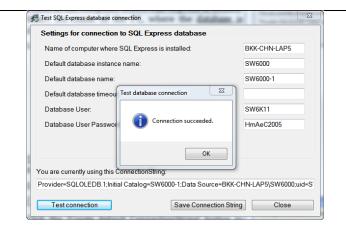
Select 'Close'

32. Select 'Finish' to complete the installation.

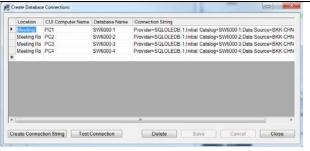
Shortcuts to the application have now been created at the 'Desktop', the 'Start menu' and in the 'Startup folder' for automatic startup of the application.

33. If you have selected 'Create Database Connection's' previously, the 'Create Database Connection's' window will appear.

For details please refer to the 'User Manual SW6000 CAA'.

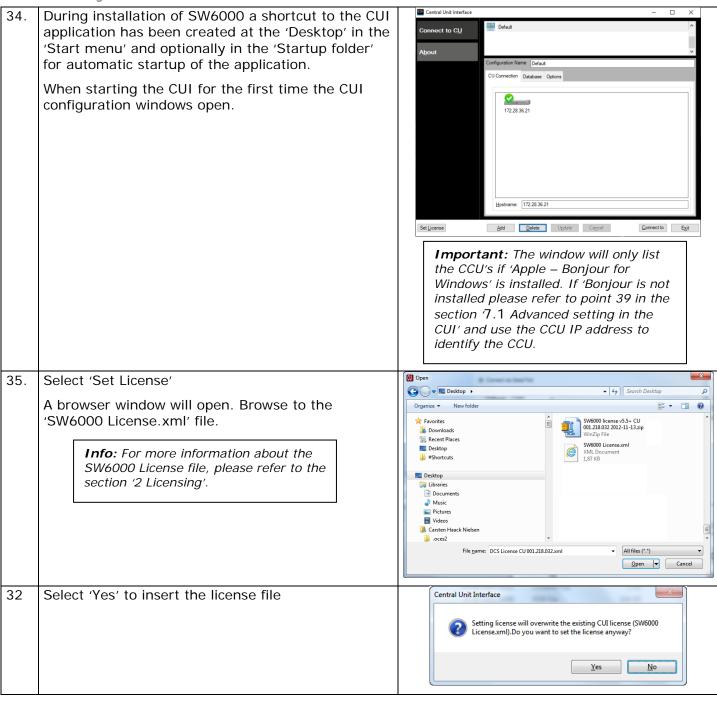






5 After installation of SW6000 Software

5.1 Starting the CUI for the first time



36. Select 'Connect to'

The CUI will now start connecting to the selected CU.

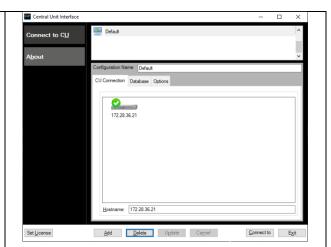
Info: The selections made are used next time the CUI is started, where the 'CUI Configuration window' will not open.

If a new selection has to be made, the shortcut 'Configure CUI' in the Start menu must be used.

For 'Advanced' option please refer to section '7.1 Advanced setting in the CUI'.

37. When the CUI is started an Icon is visible in the taskbar.

For details section '7.1 Advanced setting in the CUI'





6 Getting started

The system has now been installed successfully.

The following sections describes the necessary steps to get started. However please refer to the SW6000 User Manuals for a throughout description of how to use the SW6000 software.

6.1 Steps

- 1. Connect the DIS-CCU Central Unit to the PC, where the CUI is installed using the TCP/IP ports
- 2. Turn on the CCU with all units connected (Conference units, AO units etc.)
- 3. Start the CUI application.

If the CUI version is not compatible with the database you will be advised to start the CAA to automatically update the database. You will then have to restart the CUI.

When the CUI application starts to communicate with the CCU it will receive information for all units connected to the CCU. The CUI application will then create one seat in the Conference Units table for each Conference Unit and numbering the seats, starting at one and counting upwards.

- 4. Start the CAA Conference Administration Application. If needed the database will be updated automatically.
- 5. Select the Meeting Role screen from the 'Setup|Meeting Role' and optionally create additional Meeting Roles (e.g. Vice Chairperson) to be used when creating list of Participants and to be used as defaults for the seats when no one is logged in.

The Meeting Roles created during installation can either be modified or deleted (the Chairperson and Delegate Meeting Role can be modified but not deleted).

The Meeting Role determines the individual conference units settings, screens, buttons and functions that will be available when a participant is logged into the CUA.

A Meeting Role is also associated with each seat to determine the settings that applies as default when no one is logged in.

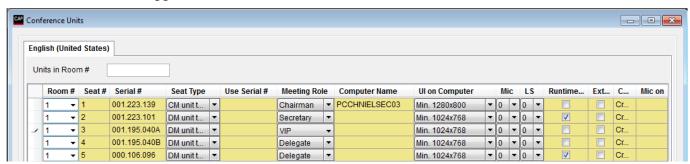


Figure 7.1-A List of units

6. Select the 'Setup|Equipment|Conference Units' and type in the computer names for each of the seats which shall be paired with a PC on the network running the CUA.

Assign a Meeting Role to each of the seats to be used as a default when no one is logged in.

Hint: To make is easier later to assign participants to seats and to make mimic diagrams the seats should be renumbered to give a more logical order.

- 7. Select the 'Users' screen
 - a. Type in information for all the users who shall use the system.
 - b. Select the default Meeting Role for the user.

- c. Enter additional information required for the users in up to four user definable fields.
- 8. Select the 'Setup|Configuration|Participant List Configuration' and configure the width and appearance of the various fields on the participant lists.
- 9. Select the 'Setup|Language|Languages' and create additional system languages if needed (in addition to the Default System language created during installation).
- 10. Select the 'Setup|Language|Labels'
 - a. If the Default System language if different from English, and the language exist in the SW6000 Installation package, import the label file (the language culture ID in the selected default system language shall match the language culture ID of language file to be imported). If not, translations for all labels has to be created
 - b. Create translations for the languages which are added. If some or all labels are not translated then the default language translation (English) for a particular label will be used.
 - c. If English is the Default System Language chose the English tab and select label 40 and change 'Meeting Room' to a description, which applied to your installation

Important: Despite selecting a default system language other than English during installation, the labels in all applications will still be the factory labels (English). A number of language files are available in the SW6000 installation folder.

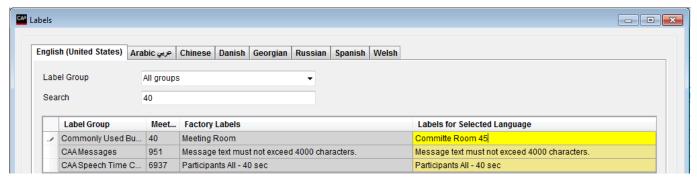


Figure 7.1-B Label for room description

11. Select the Mimic screen from the 'Setup|Configuration|Mimic Configuration' and create a new Mimic diagram.

Creating a Mimic diagram importing a bitmap showing the meeting room as a background image and then to import all seats onto the Mimic diagram and position the coloured dots representing a microphone or seat.

- 12. Select the 'Message' screen and create messages.
- 13. Select 'Setup|Configurations|CDA Configuration and change (if needed) Font Size, Colours etc. for the various CDA screens available.
- 14. Select 'Meeting'
 - a. Add a meeting
 - b. Fill in a proper name for the meeting.
 - c. If ID cards or login using code are not in use select 'Meeting Mode: Prepared Participant List'.
 - d. Select the preferable 'Speak Mode', 'Voting Parameters' (both can be changed at any time during the meeting).
 - e. Change Start and Stop date if needed.
 - f. Select update
- 15. Select 'Participant List
 - a. Select the Participant who is to be placed in Seat 1 and select >>

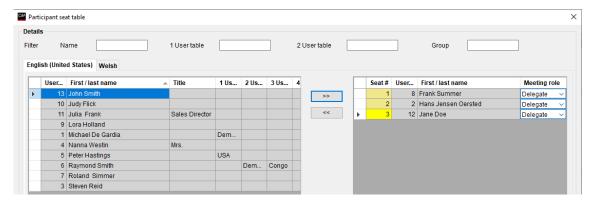


Figure 7.1-C Participant seat table

- b. Select the Participant who is to be placed in Seat 2 and select >>. Continue until all participants are placed in the seats
- c. Select for each participant the Meeting Role, which shall apply for the participant for this meeting
- d. Select Update and close the Participant Seat Table
- 16. Select Agenda and fill in the Agenda details for the Meeting
- 17. Select 'Agenda|Options' and select the default options for this meeting
- 18. Select Update

Hint: If the meeting created is supposed to be the default for future meetings then select 'Save as Default'

The system is now ready for use, however it is strongly recommended to read the User Manuals for the Applications

7 Advanced Settings

7.1 Advanced setting in the CUI

38. When activating the shortcut 'Configure CUI' in the Start menu the CUI interface opens.

Connect to CU

Configuration Name

Different CUI configurations can be made. If a configuration is Added, a shortcut is created on the desktop with the name of the configuration.

Hostname

The hostname or IP address can be typed into this field to create a connection, where the CCU is not turned on.

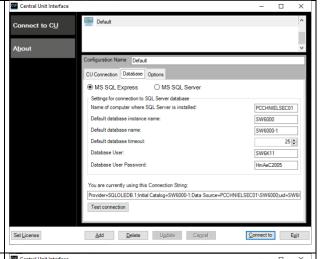
Connect to CU About Configuration Name Default CU Connection Database Options 172.28 36.21 Est License Add Delete Update Cogoel Connect to Egit

39. Database

CUI connections to different databases can be setup.

Select 'Add' and give the new configuration a name and make the settings as needed. Select 'Update' to save the new configuration.

Previous configurations can be changed by selecting the configuration in the top window, then making the changes and select 'Update'

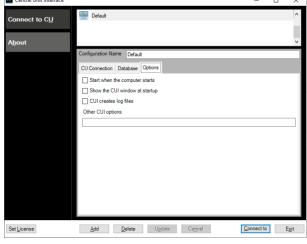


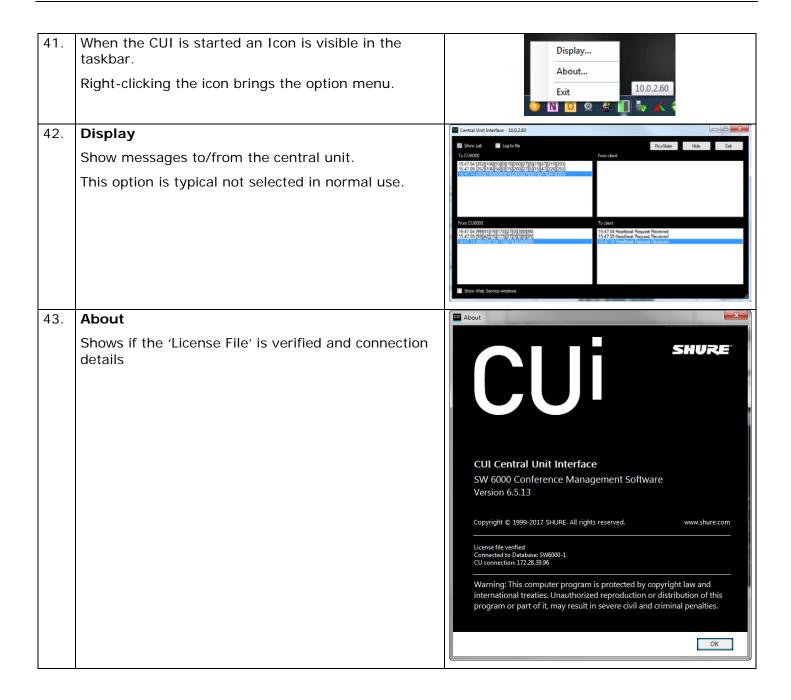
40. **Options**

The following options are available:

- Start when the computer starts
- Show the CUI window at startup
- CUI creates log files

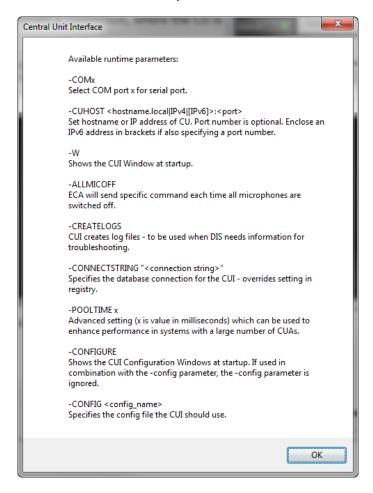
A text field is available for additional options





7.1.1 CUI Command line parameters

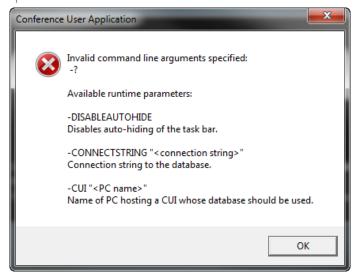
Behaviours for the CUI can in addition to the options in the CUI Interface setup also be applied as a command line parameter in the CUI shortcut. The options are:



Note: If a parameter is specified in the 'CONFIG' file, it will have priority over a command line parameter

7.2 Advanced settings CUA, CDA and CAA

7.2.1 CUA Command line parameters



-CONNECTSTRING 'connectstring'

Use this parameter to specify the database the CUI shall connect to. An example of a valid 'connectstring' entry is Provider=SQLOLEDB.1; Initial Catalog=SW6000-1; Data

Source=bkk-chn-

lap\SW6000; uid=SW6K11; password=HmAeC2005; Timeout=30;

-DISABLEAUTOHIDE Will not hide taskbar

-CUI 'PC-name' If this parameter is applied the CUA or CDA will automatic change

connection to the database the CUI on the PC specified in the

parameter is starting up on.

-USERIDxxx When RUNTIME login is enabled, the User ID for the user of the

PC/Laptop can be specified. The User ID is to be found in

'CAA|Tables|Participants'.

-CONSOLExxx Used when the CUA is running on a terminal server to specify the

console number (xxx).

In 'CAA|Setup|Equipment|Conference Units' the entry will be in the following format: SERVERNAME~xxx like in the following example:

PCCHNIELSEC01~3

Note: This feature can also be used to run multiple CUA's on a PC

-LOWRESOLUTION CUA starts up in Layout 1 with min. resolution of 1024 x 768

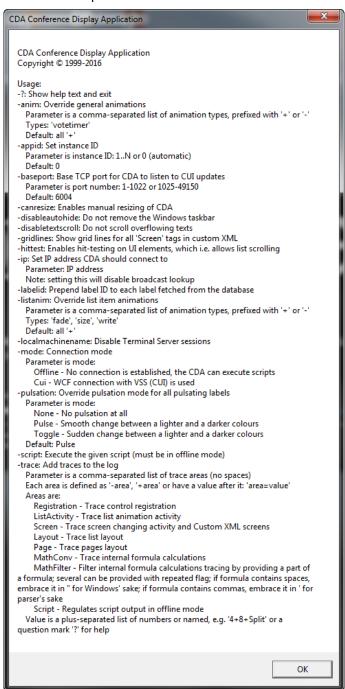
-MEDIUMSHORTRESOLUTION CUA starts up in Layout 2 with min. resolution of 1280 x 768

-MEDIUMRESOLUTION CUA starts up in Layout 3 with min. resolution of 1280 x 800

-HIGHRESOLUTION CUA starts up in Layout 4 with min. resolution of 1920 x 1080

7.2.2 CDA Command line parameters

The CDA has a number of command line parameters.



7.2.3 CAA Command line parameters

-CONNECTSTRING 'connectstring'

Use this parameter to specify the database the CUI shall connect to. An example of a valid 'connectstring' entry is

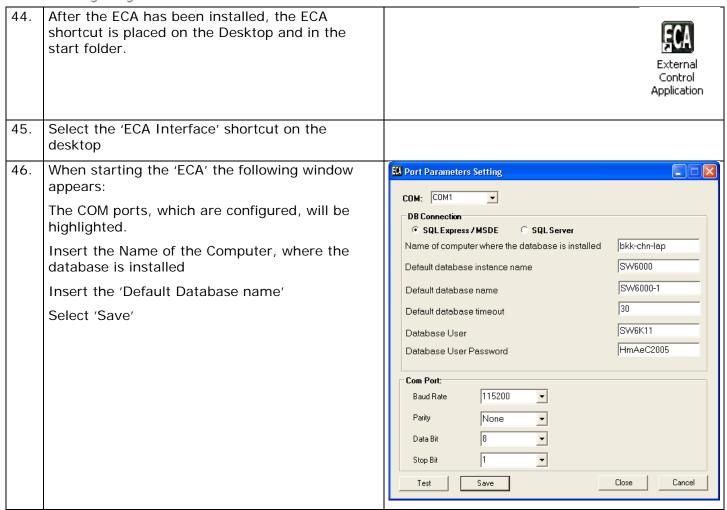
Provider=SQLOLEDB.1; Initial Catalog=SW6000-1; Data

Source=bkk-chn-

lap\SW6000; uid=SW6K11; password=HmAeC2005; Timeout=30;

-LABELID Include label numbers in both the CAA and in the reports

7.3 Configuring the ECA



7.3.1 Command line parameters for the ECA

-W Show a communication window when the ECA is started. Don't use this parameter

in normal use.

-COMx Specifies the COM port to use. COM1 to COM4 are valid entries. When the COM port

is specified, the 'Select COM port' popup is disabled.

-STARTUPDELAYX Specifies a delay that the application will wait before initializing completely. The

delay x, is given in milliseconds. This is useful if the ECA shortcut is placed in the Startup folder in windows, giving windows time to start services related to SQL,

before the ECA starts communicating with the SQL server.

-DELAYxx Please refer to 'User Manual SW 6232 ECA' for details.

7.4 Customer Logo

The Shure logo in the CUA application can be exchanged with a customer logo.

Create a logo in PNG format with an invisible background.

The image size shall be 214x162 pixels

Edit the following entry in the prjCUA.exe.config file located in the CUA executable folder:

<setting name='CustomLogoFile' serializeAs='String'>

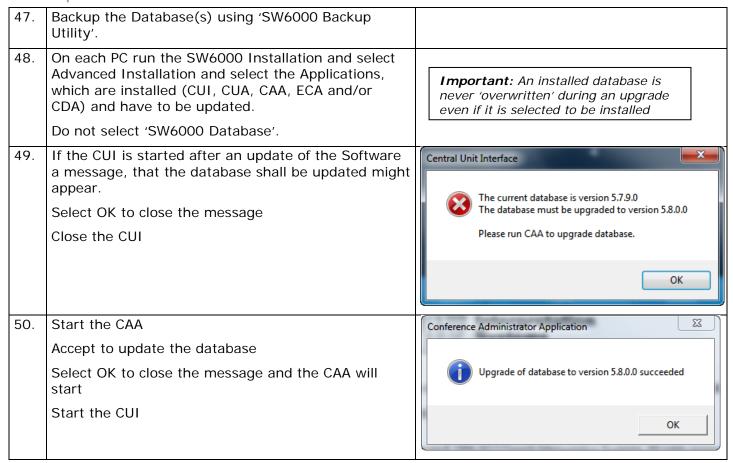
<value>xxxxxx.png</value>

</setting>

The value can include drive and folder name.

8 Updating from previous versions

8.1 Update



8.2 Updating from MSDE Database Server

If you have a previous SW6000 version already installed using the MSDE Database Server, you can update as follows.

51.	Backup the Database(s) using 'SW6000 Backup Utility'.
52.	Remove the old installation using 'Control Panel - Add or Remove Programs' in the following order:
	SW6000
	MSDE Installation
53.	Install the applications as explained in the section 'Software Installation'.
54.	Restore the Database using 'SW6000 Backup Utility'.
55.	Start the CAA.
	You will be prompted to update the database when the CAA is started the first time after the installation. Accept this and the database will automatically be updated.
	Select 'Yes'

56.	The update is now completed.
	Select 'OK'.
57.	Insert a new SW6000 License file as explained in the section 'License File'
58.	Update other PCs in the system however do not install the SW6000 database

8.3 Updating from SQL Express 2005/2008 Express to SQL Express 2014

If you have a previous SW6000 version already installed using the SQL 2005 Server Express and want to use the SQL 2014 Server Express, you can update as follows

59.	Backup the Database(s) using 'SW6000 Backup Utility'.
60.	Double-click the 'setup.exe' in the SW6000 Installation folder and select 'Install'.
	Select the 'Advanced Installation'.
	Select 'Remove All' to remove the database
	Accept to delete all SW6000 databases
	Enter 'sa' in the Name field and 'sw6000-1' in the password field.
	Cancel the remaining installation and Finish.
	Optionally, it is possible to remove the database using SQL Server Management Studio Express, however this is not supported by Shure.
61.	Remove the old installation using 'Control Panel - Add or Remove Programs' in the following order:
	1. SW6000
	2. SQL 2005/2008 Server Express
62.	Install the applications as explained in the section '5.1 'One PC' Installation or first installation in a multi-PC system'.
63.	Restore the Database using 'SW6000 Backup Utility'.
64.	Start the CAA.
	You will be prompted to update the database when the CAA is started the first time after the installation. Accept this and the database will automatically be updated.
	Select 'Yes'.
65.	The update on the PC running the database is now completed.
	Select 'OK'
66.	Update other PCs in the system however do not install the SQL Server 2014 Express on other PC's.

9 Un-installing

Normally you will not need to un-install the SQL server however if an un-install is required follow the below instruction carefully:

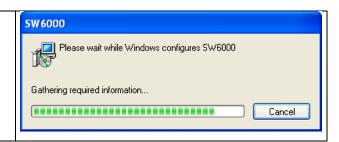
9.1 Un-install SW6000 Applications

The SW6000 applications can be un-installed using the 'Programs and Features' in the Windows 'Control Panel'.

The name of the installation is 'SW6000'.

67. To un-install select 'SW6000' in the list of programs and click 'Remove'.

All the applications are then removed, except the SW6000 Database and SQL Database Server.



9.2 Un-install SW6000 Databases

When the databases (SW6000-1, SW6000-2, SW6000-3 or SW6000-4) has been installed using the SW6000 Setup, the databases will <u>not be removed</u>, when removing the SW6000 Application using 'Add or Remove programs'.

The Databases are removed in the following way.

Run the SW6000 Setup program and select SW6000 - InstallShield Wizard 'Advanced Installation'. Select Applications and Default Language SHURE Select which Applications to install Select 'Remove All' The selected applications will be installed. **V** CUI Central Unit Interface Application CAA Conference Administrator Application Autorun enables applications to CUA Conference User Application be started at boot time CDA Conference Display Application Available COM Ports ECA External Control Application SW6000 Database Remove All Default Database User: Login Succeded! Test Recreate Select Default Language Current selection English (United States) < Back Next > Cancel

69. You will be asked to enter Database Administrator credentials.

Enter 'sa' in the Name field and 'sw6000-1' in the Password field

Select 'Next'

The SW6000 Database is now removed.

Important: Remember to make backup of the databases. When the databases are removed all meeting data is lost.



9.2.1 Problems un-installing the SW6000 Databases

If the SW6000 applications have been removed before the SW6000 databases are removed or the above procedure for removing the SW6000 Databases fails the databases can be removed in the following way:

Delete the folder C:\Program Files\DIS\SW6000 Database

After deleting the database the SQL server has to be un-installed and installed again, if SW6000 has to be re-installed.

Important: Remember to make backup of the databases before deleting them. When the databases are removed all meeting data is lost.

9.2.2 Un-install SQL Express Server

The 'Microsoft SQL Server' can be uninstalled using the 'Programs and Features' in the Windows 'Control Panel', but unless the 'SW6000 Databases' has already been uninstalled, do not uninstall the SQL server The program is displayed on the list as 'Microsoft SQL Server 20xx'.

10 Descriptions of more technical parts

10.1 Database

To use the SW6000 applications a database is needed. The database contains all data used by the application such as participant names, microphone information etc. etc.

When installing the SW6000 software a database will be created with initial data.

The 'SQL Database Engine' hosts all databases.

These SQL servers can host the database for SW6000:

Microsoft SQL Server Express 2014

Microsoft SQL Server 2012 SP3 / Microsoft SQL Server 2012 R2

Microsoft SQL Server 2012, Enterprise Edition or Standard Edition

Microsoft SQL Server 2014, Enterprise Edition or Standard Edition

Microsoft SQL Server 2016, Enterprise Edition or Standard Edition

Microsoft SQL Server 2017, Enterprise Edition or Standard Edition

The Microsoft SQL Server Express 2014 is delivered as part of the SW6000 package

If you are planning to use 'Microsoft SQL Server 201x' it must be preinstalled on the computer before you install SW6000. If you are planning to use 'Microsoft SQL Server 2014 Express' you can use the set-up in the SW6000 installation package.

The 'Microsoft SQL Server 201x' is not part of the SW6000 software package only the Express Server.

The data in the database is not secured in any way. If you want to secure your data, you must contact your database administrator and change the connect strings used by the applications accordingly. For a description of connects strings see 'Connect string'.

10.2 Connect string

When the applications are connecting to the databases to get access to data they use a 'connect string'. This connect string identifies which database should be used by the application and how.

For the SW6000 the connect string is located in registry key:

HKEY_LOCAL_MACHINE\SOFTWARE\DIS\DCS6000\Database\Connect string

10.2.1 Connect string for the SQL Server

For the SQL server the value of the connect string will typically have a value similar to the following: -

Provider = SQLOLEDB.1;Initial Catalog=SW6000-1;Data Source=SQLSERVERCOMPUTER;uid=sa;

The 'Provider' determines how the application should access the database. In this case OLEDB is used – which is installed when installing MDAC 2.6.

The 'Initial Catalog' is the name of the database to connect to; this will most likely be SW6000-1.

The 'Data Source' will be the name of the computer on which the SQL server is running.

The 'uid' is the user id to be used by the application when connecting to the database. This will most likely be the default system administrator name 'sa' but it depends on how the SQL Server is installed. If you add security to the SQL Server you might change this to more appropriate value, and for example add a password to the Connect string. If you do please note that this password will be public to anyone with access to the registry on the client-machines.

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